

FRED RODGERS

Lansing, MI | 517.666-1234

fredrodgers@gmail.com

[linkedin.com/in/frodgers](https://www.linkedin.com/in/frodgers)

DIRECTOR – EXECUTIVE INFORMATION TECHNOLOGY | BUSINESS OPERATIONS

High-energy servant leader who leverages an inquisitive, creative nature to identify solutions...and a passion for excellence to drive success.

Trusted business partner, executive collaborator, and IT expert with distinguished 20+ year track record of delivering superior results requiring multiple tasks while responding to multiple priorities. Organizational leader possesses ability to leverage strengths across program areas and communicate to achieve organizational goals—coupled with an unwavering commitment to quality.

Core Competencies:

Technology Planning & Direction | Cost Reduction | Project Management | Budget Creation & Control
Strategic Planning | Active Listening | Resource Capacity Planning | Customer Relationship Management
Decision-Making | Problem Solving | Technical Leadership & Innovation | Team Building

PROFESSIONAL PERFORMANCE

Associate Executive Director - Director of Information Technology

2002–Present

Southern Education Leadership Group, Lansing, MI

Manage all aspects of information technology for four non-profit educational leadership associations. Hired initially to standardize technology across all organizations, set IT strategy, and move each organization technologically forward including: software licenses, server/desktop/laptop hardware, network cable standardization, enterprise-wide data backups, server/desktop anti-virus software, patching methodology for servers/desktops, network infrastructure standardization, and collaboration with executive directors to set IT direction/strategy/budget.

Lead and develop \$200+K budget, manage daily network administration tasks, and supervise support staff for helpdesk tier 1 level end user support. Create and administer IT strategic plan aligned to organizational strategic plan within each organizational mission parameters. Support 80+ full time user desktops, 25 VMware virtual servers, 4 physical servers, and all infrastructures – multiple layer 3 switches, multiple Wi-Fi access points, Cisco firewall, and border edge router connected to fiber internet connection.

Selected highlights:

- Saved organization \$30-40K over 3 years by executing VMware server virtualization to create agile server environment where older servers could be removed, while continuing legacy applications until end of life and new systems could be implemented with significantly lower costs. Also reduced building carbon footprint 40%.
- Kept enterprise technology running 24/7 w/ 99.99% uptime guarantee by proactively tackling potential outages.
- Reduced wait times/user work stoppages increased staff productivity through dedicated in-house IT expertise.

Additional Experience includes Network Technician in IT integration, insurance, and manufacturing industries.

PROFESSIONAL ORGANIZATIONS

President, FedTech (National School Board Association Technology Directors)

2015–17

Member, Michigan Society of Association Executives

EDUCATION | CERTIFICATIONS | TRAINING

Electronics Communication and Digital Logic, Lansing Community College, Lansing, MI

Certified Non-Profit Leadership and Management, Michigan State University, East Lansing, MI

Certified ITIL V3, Foundations, Houston, TX

Cisco CCNA | Microsoft Windows | VMware 5.1 | PMP (Project Management Professional)

ENTERPRISE -WIDE TECHNOLOGY PORTFOLIO

<i>Installed</i>	SQL database servers 2005-13 Microsoft-based servers VMware virtual network/infrastructure
<i>Upgraded</i>	200 node network with 80 users Microsoft Exchange CRM SharePoint Great Plains
<i>Supported</i>	Cisco-based products, firewall/router/Wi-Fi access point Board room AV related equipment IIS, Cold Fusion, and DNN-based website and e-commerce site
<i>Implemented</i>	Software standards for desktops and server OS Technology hardware equipment standards Anti-virus and spam software PolyCom CODEC video conferencing system VPN connectivity, Cisco, and Juniper Software licensing policy TI cutover to 100mb fiber internet connection Web-based Adobe Connect learning system
<i>Developed</i>	Acceptable use policy Help desk reporting system Enterprise back-up strategy